

AKHILESH GUPTA  
SECRETARY

D.O.No.F.14-32/2011 (CPP-II)

April, 2013

*Subject: UGC Guidelines on Students' Entitlements*

Dear Sir/Madam,

23 APR 2013

It has been observed that the students are generally unaware of their various entitlements and ways & means to get their grievances redressed. It was a long felt need to prepare a Charter of Students' Entitlements that list-out the various entitlements of the students along with other students related services and simplified procedure for redressal of grievances. Keeping this in view, the UGC has now prepared guidelines on Student's Entitlements. These Guidelines are available on the UGC website [www.ugc.ac.in](http://www.ugc.ac.in). You are requested to bring these guidelines to the notice of all students through circulars and also keeping these guidelines on the websites of your University and affiliated colleges. You are also requested to ensure the compliance of these guidelines by all the departments of your university as well as the colleges affiliated to your University.

Kindly acknowledge the receipt of this communication.

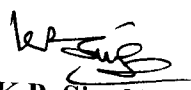
Yours sincerely,

(Akhilesh Gupta)

To  
Vice-Chancellors of all Universities

Copy to:

1. The Secretary, Ministry of Human Resource Development, Department of Higher Education  
Shastri Bhawan New Delhi 110 015
2. The Secretary, Higher Education of all States & UTs
3. All State Councils of Higher Education
4. All Bureau Heads, UGC
- ✓ 5. The Publication Officer, UGC with a request to upload the letter on UGC website
6. S.O. (Meeting Cell), UGC
7. Guard File

  
(K.P. Singh)  
Joint Secretary